



WARRANTY

90 DAYS PARTS AND LABOR

Failure to properly maintain your unit will void the warranty.

TO SAFEGUARD YOUR WARRANTY:

- **DO NOT DROP the Magnetex®!!!** The device is sturdy, but the magnets inside (although powerful) are delicate. They, as well as the case or components inside the case, may crack or break if you drop the device.
- **Protect the Magnetex® from extreme temperatures.**
- **Keep the Magnetex® away from liquids, solvents and oils.**
- **Keep the Magnetex® away from anything that might demagnetize it, including other magnets.**
- **Keep the Magnetex® away from cell phones, computers, DVD players, credit cards, diskettes, mechanical watches, hearing aids, pacemakers, and anything else that relies on electronic data storage to run.** These items can become demagnetized if the Magnetex® is placed too close to them. When OFF, the device has about a 12-inch range (from the handle). When ON, the device's range increases to about 36 inches (from the cap).
- **DO NOT OPEN the case or tamper with the unit in any way. This will void the warranty.** Also, keep ALL of the original packing materials in case you need them later.

TO RETURN YOUR DEVICE:

- **If you need to send the unit back for any reason, notify Paddy McAlister by emailing her at magnetex.info@gmail.com or calling 713-408-3456.** This way, we will know to expect your package. Note that you are responsible for shipping to us for repair. We will pay for return postage.

- **YOU MUST PACK IT WELL and INSURE IT.** Insure it for \$1000 (one thousand dollars). Shippers are known to toss packages around, and we will not be responsible for a shipper's negligence.
 1. Wrap the unit well in bubble wrap or packing paper. Put bubble wrap or paper around it on **ALL SIDES** before you put the Magnetex® into the box. **DO NOT** use packing peanuts!! There's a chance that peanuts may get into the device through the air vents. If you use peanuts, it will void the warranty.
 2. Put \$25, either as cash or a **BLANK** money order, into the box containing the machine. This will cover analysis, handling and return shipping.
 3. Now put the box into another, larger box. Put packing material between **ALL SIDES** of the inside box and the outside box. Yes, this means **DOUBLE BOXES**.
 4. Write a note with your name and shipping address printed legibly, along with an explanation of what the device does or doesn't do, that you want corrected. Tape this note to the **INSIDE BOX**.
 5. Return the device to:
Magnetex
16772 W. Bell Rd., Suite 110-280
Surprise, Arizona 85374
USA

WE ARE LIABLE: If we have determined that your Magnetex® has malfunctioned due to a manufacturing defect, we will repair it and send it back to you without charging you for repair. (You still must pay the \$25 analysis, handling and shipping fee.)

YOU ARE LIABLE: If we determine that your Magnetex® has been handled improperly (and this includes your not packing it properly), we must charge you for repair. (Your \$25 analysis and shipping fee still applies.) Paddy McAlister, President of Magnetex, will call you to discuss the cost.